



उत्तराखण्ड मुक्त विश्वविद्यालय हल्द्वानी (नैनीताल)

Programme Name-MBA-Second Semester

Programme Code- MBA-17

Course Name- Human Resource Management

Course Code- MS 108

Maximum Marks-20

Session - 2019-2020, Summer Last Date of Submission: 15th April, 2020

Section-A

Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Discuss the following (1-8) –

1. Nature of Human Resource Management.
2. Responsibilities of Human Resource Manager.
3. Sources of Recruitment.
4. Strategies to conduct effective Induction.
5. Training Needs Assessment.
6. On- The –Job Training Methods.
7. Methods of Establishing Compensation in HRM.
8. Importance of Industrial Relations.

Section-B

Section 'B' contains 04 long answer-type questions of 05 marks each. Learners are required to answer 02 questions only.

1. Why Human Resource Management is becoming important for companies to manage their competitive edge? Explain with example how HR Department is contributing towards it.
2. Assume that as a result of HR planning, a hospital identifies a shortage of physiotherapists but a surplus of administrative workers. Discuss the actions that might be taken to address these problems, and explain why they must be approached carefully.

3. Suppose you have joined as HR executive in a software company. The task you have been assigned is to work on Performance Appraisal System. What is the Performance Appraisal Method that you will consider?
4. Discuss the process of collective bargaining in detail. What are the essentials of effective bargaining process?

